

I. COURSE INFORMATION

- A. NHA146 Professionalism in Health Care
- B. 1 credit hour
- C. Makely, S. *Professionalism in Health Care*. 5th ed. Boston, MA: Pearson, 2017
- D. Prerequisites: None

II. COURSE DESCRIPTION

This course is designed to introduce the student to key elements of professionalism related to a career in the health care industry. The student will understand the importance of professionalism and the need to perform in a professional, ethical, legal, and knowledgeable manner.

III. LEARNING OUTCOMES

- A. Recognize and understand the key elements of professionalism
- B. Develop an understanding of the health care field
- C. Explain the importance of cultural competence and patient care
- D. Identify ethical and legal issues in the workplace
- E. Model essential skills to be a successful member of a team (communication, relationship building, attitude/enthusiasm, teamwork, accountability)
- F. Recognize the correlation of professionalism and personal management
- G. Demonstrate basic elements necessary for employability and career development

IV. MAJOR CONTENT AREAS

- A. Key elements of professionalism
- B. The health care industry
- C. The role of a health care professional
- D. Work ethic and performance
- E. Personal traits of the health care professional
- F. Professional relationships, teamwork, and communication
- G. Cultural competence and patient care
- H. Professionalism and personal life
- I. The practicum experience
- J. Employment and professional development

V. ASSIGNMENTS (may include but are not limited to)

- A. Reading assignments
- B. Written assignments
- C. Discussions
- D. Professional Portfolio

VI. EVALUATION METHODS (may include but are not limited to)

- A. Assignments and activities
- B. Professional Portfolio
- C. Quizzes
- D. Mid-term and Final Exams