

**I. COURSE INFORMATION**

- A. Allied Health NHA 260 Pharmacy Operations
- B. 3 credit hours
- C. Ballington, Don A. and Robert J. Anderson. Pharmacy Practice for Technicians. 7th ed. EMC/Paradigm  
Sparks, Jason and Lisa McCartney. Allen Community College: Cirrus 2.0 for Pharmacy Labs. 4th ed.  
Paradigm
- D. Prerequisites: Successful completion of or concurrent enrollment in NHA 237, NHA 238, NHA 240

**II. COURSE DESCRIPTION**

This course simulates daily activities in pharmacy practice settings. Topics include: order entry processes, medication distribution systems, inventory, prescription processing, billing, repackaging, floor stock and controlled substance distribution, pharmacy computer systems, utilization of drug information resources, and proper communication techniques.

**III. LEARNING OUTCOMES**

- A. Demonstrate an understanding of the pharmaceutical industry and the principles of pharmacy practice
- B. Discuss community pharmacy operations and management
- C. Access and use resources commonly used by pharmacy technicians
- D. Demonstrate professionalism in the pharmacy environment

**IV. MAJOR CONTENT AREAS**

- A. Principles of pharmacy practice
- B. Institutional pharmacy practice
- C. Community pharmacy practice
- D. Drug references

**V. ASSIGNMENTS (may include but are not limited to)**

- A. Reading assignments
- B. Writing assignments
- C. Interaction assignments
- D. Simulations

**VI. EVALUATION METHODS (may include but are not limited to)**

- A. Tests and quizzes
- B. Labs
- C. Discussion